

This Privacy Policy is provided to you by Bankers Warranty Group, Inc. (Called "Bankers" herein).

Your privacy is important to us.

As your warranty company, we recognize our obligation to keep information about you secure and confidential. Most of the information we use in evaluating your application and servicing your warranty comes to us directly from you. When you sign up for our warranty, you disclose information about yourself to us. The collection, use and disclosure of such information is regulated by law. Bankers, its affiliates and subsidiaries maintain physical, electronic and procedural safeguards that comply with state and federal regulations to guard your personal information. We also limit employee access to personally identifiable information to those with a business reason for knowing such information. Bankers also instructs our employees so that they understand the importance of confidentiality of personal information, and takes appropriate measures to enforce employee privacy responsibilities.

What kind of information do we collect about you and from whom?

Bankers obtains most of our information directly from you. The warranty application you complete, as well as any additional information you provide, generally gives us most of the information we need to know. Sometimes we may contact you by phone, mail or email to obtain additional information.

For service and claim issues, we may send someone to inspect your property and verify information about its value and condition, or we may request you bring or send it to one of our authorized service centers. A photo of any property might be taken. We may review warranty claims information and other loss information reports to adjust some claims.

We may obtain the additional information we need from third parties, such as other insurance companies, government agencies, information clearinghouses, courts and other public records.

What do we do with the information collected about you?

Information that has been collected about you may be retained in our records. We will refer to and use information in our warranty records for purposes related to issuing and servicing warranty policies and settling claims. We may use information about you in our files for warranty marketing purposes.

To whom do we disclose information about you?

We usually will not disclose information about you to others unless the disclosure is necessary to conduct our business.

We may use third party suppliers and service providers to facilitate our services, including repair services. These parties will have access to personally identifiable information needed to perform their functions on our behalf and related to our services, but may not use it for other purposes.

How can you find out about information we have about you?

You have the right to know what kind of information we keep in our files about you, to have reasonable access to it and to receive a copy. Contact us as described at the /this notice if you have questions about what information we may have on file. Tell us what information you would like to receive. Provide your complete name, address, type of warranty held and all warranty numbers issued to you by us. Certain types of information generally collected when evaluating claims or possible lawsuits need not be disclosed to you.

Within 30 business days of receipt of your request, we will inform you in writing of the nature and substance of locatable, retrievable and available recorded personal information about you in our files. You may review this information in person or receive a copy at a reasonable charge. We will also identify the person or organizations to whom we have disclosed this information within the past two (2) years.

After you have reviewed the personal information about you in our file, you can contact us if you believe it should be corrected, amended or deleted. Tell us what you think is wrong and why. We will consider your request and within 30 business days either change our files or tell you that we did not and the reason. If we do not make changes, you will have the right to insert in our file a concise statement containing what you believe to be the correct, relevant, or fair information and explaining why you believe the information on file to be improper. We will notify persons designated by you to whom we have previously disclosed the information of the change of your statement. Subsequent disclosures we make also will include your statement.

How to contact us -

Please write to us at the following address. We regret we will not be able to respond to phone calls or e-mail inquiries.

Bankers Warranty Group
Compliance Division
11101 Roosevelt Blvd. N.
St. Petersburg, FL 33716